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<u>Cascades Park HOA</u>
c/o SFMC, Inc.
9464 Innovation Drive
Manassas, VA 20110
Office (703) 392-6006 x285
Community Manager: Jody Lee jlee@sfmcinc.com
<u>2023 Digital Pool Pass Details</u>

<u>Application process for the website starts 4/15/23</u>

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Dear Resident,

We are getting ready for the 2023 pool season, which begins on May 27th. There are several changes to the pool pass process for this year, so please review the details included here carefully. The most significant change is that we are moving to an electronic pool pass system for both residents and guests. We will not be keeping paper records, nor will there be any cash transactions at the pool.

Pool hours during the school year (5/27/23-6/9/23) will be open Monday-Friday, 4:00pm to 8:00pm and Saturday, Sunday, and all holidays from 11am to 8:00pm. Starting June 10, pool open hours will change to 11:00am - 8:00pm. The season will start on May 27th and end on Labor Day, September 4th.

Each resident will be required to apply online to obtain pool passes for the 2023 season. Once your application for the pool pass(es) is complete, Management will receive the request and will approve or deny the application.

Residents will sign up for a "digital pass" for each member of the family. New this year, each household will have access to two (2) free guest passes to use each day.
PLEASE NOTE: Up to 5 seasonal passes per household & children 5 and under do not need a pass for 2023.

POOL PRICING:
All Passes (5 Seasonal and 2 daily Guest Pass) are free to owners or their tenants.

PLEASE NOTE: Owners will need to apply for pool passes on behalf of their tenant. After your application is approved, then you can pass on the download information to the tenant. When your tenant downloads pool passes onto their phone, the owner will receive a 4-digit verification code on their phone and will need to provide this verification code to the tenant.

To apply, please go to:
https://www.poolentry.com/application/pool-application.php?PoolApplicationID=90354fd5-ba76-4c3c-bdd5-f9cb35b38793

After you apply for your passes, and your application is approved, you will receive an email to notify you that your pass is ready for download.
To download and activate your pass on your mobile device, please follow these steps:
1. Go to Apple App Store (iPhone) or Google Play Store (Android).
2. Download PoolEntry mobile app.
3. Look up your pool pass with your phone number and last name.
4. Add your pool pass to your phone.

PLEASE NOTE: *residents who do not have a smart phone can contact management with questions on how to receive a paper pass (you will still need to register online at the above link).*

Please be sure to read the pool rules once your account and pool passes are activated.

For technical support, please contact PoolEntry at (888) 465-5895 or email us at support@poolentry.com.

For specific questions about pool passes please contact management at jlee@sfmcinc.com or 703-392-6006X 285